

## SAN DIEGO GIVES

## Getting Started with Mightycause 2023





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# Agenda

- San Diego Gives Basics
- What Your Organization Needs to Do
- Platform Overview, Tools & Features



• Q&A

#### San Diego Gives Basics

- www.sandiegogives.org
- San Diego Gives is an initiative of Impact Cubed
- San Diego Gives was built from the belief that we have a philanthropic community already that just needs to be informed and directed.
- Registration is required to participate
- Early Giving starts August 17th
- Minimum donation is \$5, no maximum
- Day of Giving is on September 7th midnight to midnight
- Day of Service is on September 8th

# What does my organization need to do?

- Register to participate by May 15th
- Update your organization page
- Access the nonprofit toolkit for additional support
- Broadcast your campaign's message using existing communication networks (such as email) & social media
- Secure matching grants and prizes to entice donors
- Recruit individuals to be Peer-to-Peer Fundraisers
- Think outside the box, be engaged, and have fun!!

# How to Login & Register



#### Navigate & Log In to the San Diego Gives Site





## **Register for 2023**

- Whether you've participated before or this is your first year, you must register!
- A short form will register your organization for this year's event.
- You can add, remove additional administrators to your page

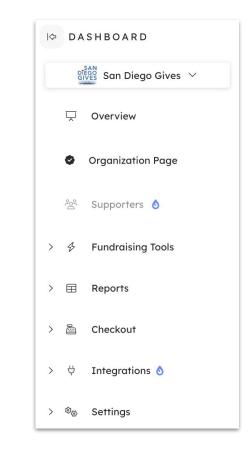
San Diego Gives 2023
Registration Form
To begin registration, please select your organization.
Enter organization name or EIN
Select from your organizations
O Mightycause Foundation
Select
Can't find your organization? Create it now.

# Customize Your Organization Profile



## **Organization Dashboard**

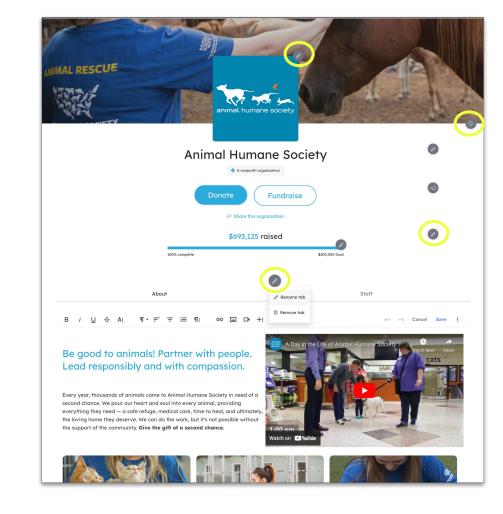
- **Overview**: To-Do List with easy steps to set your page up!
- **Organization Page:** Customize your Nonprofit's profile
- **Fundraising Tools**: manage all fundraising efforts for your nonprofit (including peer-to-peer pages, matching grants, text-to-give)
- **Reports**: Access donation data
- **Checkout:** Customize your donor checkout experience and thank you message
- **Settings**: Handle admin access and adjust your organization's settings (sign up for EFT, etc)



#### Edit Your Organization Page

Organization's profile page is the main link you share with supporters

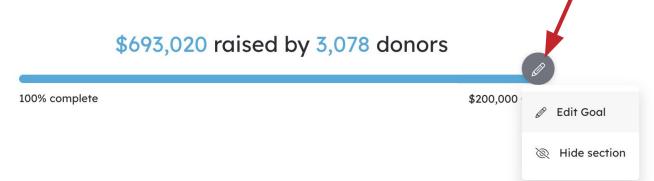
- Customize the look and feel, update your profile
- Upload Your Logo (1:1 Aspect Ratio)
- Upload a Banner Image (or choose from our gallery)
- Choose a Filter Color & Strength for the Background
- Set Your Theme Color for the Page





#### **Update Your Fundraising Goal**

- Set a new fundraising goal for this year's event
- If you meet your goal during the event, feel free to adjust your goal again to keep up the fundraising momentum



## **Tell Your Story**

- In-line editor to tell your story
- Add formatting like headers, lists, etc to help key message stand out
- Add Images/Video
  - Easily embed videos (from Vimeo or Youtube)
- Add a Custom Tab to share additional information (example: staff, specific fundraising needs)
- Make your appeal to visitors of your page to support your nonprofit



#### Be good to animals! Partner with people. Lead responsibly and with compassion.

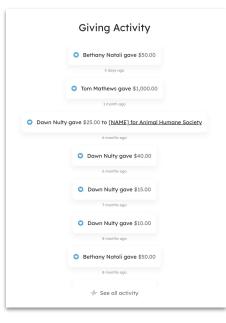
Every year, thousands of animals come to Animal Humane Society in need of a second chance. We pour our heart and soul into every animal, providing everything they need — a safe refuge, medical care, time to heal, and ultimately, the loving home they deserve. We can do the work, but it's not possible without the support of the community. **Give the gift of a second chance**.





#### New for 2023!

**Giving Activity Feed** - toggle on an optional giving activity feed to recognize donors (the donor privacy selections in checkout will be honored in this feed)



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Programs Ð Summary Programs Financials Governance Socialization Program Kids & Kittens Day Vet Grants Camp A training intensive for our more troubled Unfortunately, some of the animals we receive animals that slowly introduces them to other need medical care. Fortunately, with the help of Young kittens that need kindness, and young animals both within and outside their species. donations from the public, our loving veterinary kids who want to learn how to care for a pet, are and culminates in visits with humans to teach staff has been known to perform a miracle or Governance Summary Programs **Board Members** 0 Financials Lead programs manager of Animal Q Ron Chairman President 2022 - 2024 Term Humane Society Governance 0 Isabel Toledo Secretary CEO of Animal Humane Society 2022 - 2024 Term Chief of Veterinary Staff of Animal 0 2022 - 2024 Term Annie Leibowitz Treasurer Humane Society

**Additional tabs** are now available in your Organization Data section at the bottom of your profile to provide more information about your organization

- Programs
- Governance
- Financials

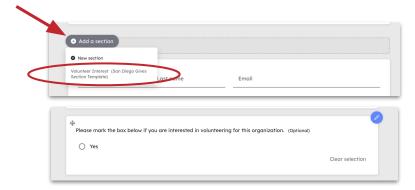


# Customize Your Checkout Flow



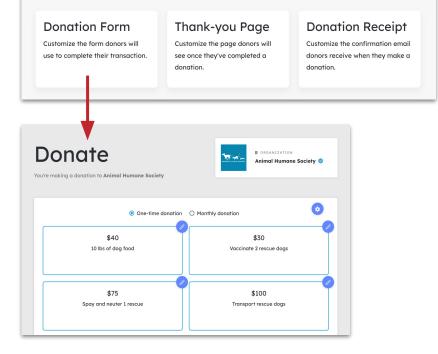
## **Checkout Customization**

- Use custom donation suggestions to reinforce impact
- Choose what donor data you collect (phone numbers, volunteer interest, etc.)
- Enable dedications & designations if needed



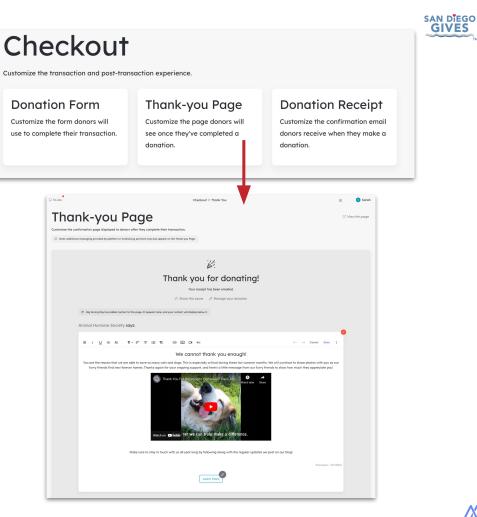
#### Checkout

Customize the transaction and post-transaction experience.



#### **Post-Checkout**

- Edit Thank You settings under Checkout tab
- Build a Thank you page with photo, videos and a customizable CTA and Link
- Add or update your custom message in the automated donation receipt
- Preview the thank you experience

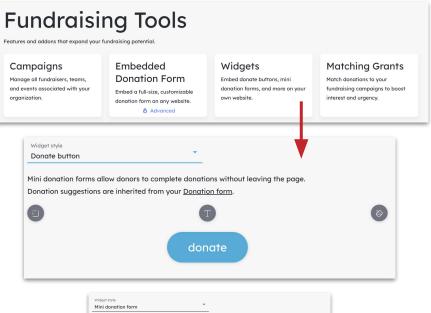


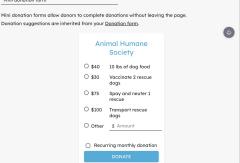
# Fundraising Tools



## **Donation Widget**

- Fundraising > Widgets
- 3 different styles available
- Secure iFrame embed allows people to make donations without leaving your website. (And, yes, they count for the event!)
- Donors can set up recurring donations
- Pulls in your first 4 custom donation levels and descriptions (mini donation form)
- Helps capture donations that may come in outside of the San Diego Gives site during the event so they can count towards the event

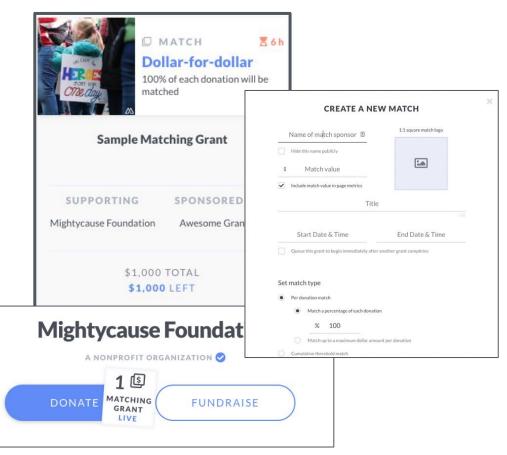






## Matching Grants

- Secure your own matching grant and display details on your page
- The match can be paid through the platform or by having your match sponsor write a check which you can log as an offline donation
- A matching grant sticker will show on your donate button when it is live
- Live matches will be searchable on the San Diego Gives website if a donor selects the 'donations matched' filter



# Reporting & Disbursements



#### **Reports & Disbursements**

- Admins receive email notifications when a donation is made
- Access Donor Data in real time and download detailed report
- Funds Disbursement via Direct Deposit: Twice Monthly for EFT (Once monthly if via check)
- Access disbursement details to reconcile deposits

Reports			
All Donations All donations made to your organization, including recurring and offline donations.	Recurring Donations Only donations set to recur over time.	Offline Donations Only donations from outside the Mightycause platform.	Retention The status of your returning donors.
Disbursements Transactions accounting for the funds which have been delivered to your organization.			

# Other Settings & Resources



## Settings

- Add or Remove Admins
- Update Legal Address
- Set up EFT Disbursement
- Customize Social Share & URL

Settings e-tune the inner workings of your orga	anization.		
Plan Management Manage your subscription plan and feature set.	General Settings Configure your Organization's presence for sharing and search on the Mightycause platform.	Organization Info Manage your Organization's titles and addresses for display and mailing use.	Disbursement Settings Manage how you receive your donation proceeds.
Admins Manage the personnel that have access to your organization's account on the platform.			

## San Diego Gives Resources

- Access the Nonprofit Toolkit and Donor Toolkit
- Sign up for upcoming webinars, San Diego Gives University trainings, or attend general office hours to answer your questions (sign up under the SD GIVES UNIVERSITY tab)
- Review FAQs great info to pull in for your email communications when talking about SDG!

#### DONOR TOOLKIT

#### Nonprofit Toolkit

We've compiled our best resources to help you plan your San Diego Gives campaign, optinize your page, engage peer-to-peer fundraisers and make the event a success! We will be adding new resources as we ge closer to the big day, so check back often! Resources are organized in the below categories.

SD GIVES UNIVERSITY -SD GIVES UNIVERSITY NONPROFIT TOOLKIT

#### **Mightycause Resources**

#### **Platform Basics**

- Next steps after hitting "register" video
- how do I change my organization contact information?
- I registered, now what do I do? video
- How do I access my nonprofit account and dashboard?
- Managing and Reviewing Disbursement Settings
- Adding and Removing Organization Admins
- <u>Customizing your Organization Profile URL</u>
- How to Add Alternative Search Names for your organization
- How to customize your organization page
- <u>Mightycause tutorial play list</u>
- How to set up a group giving page
- How to make sure your profile is 100% set up!

#### San Diego Gives Resources



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#### **Support Resources**

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Nonprofit Support	Donor Support	Event & Team Fundraising Support					
Charity Fundraising Support	Personal Fundraising Support	Giving Event Support					
Advanced Feature Support							
Resource Center Need Directions? Veril guide you to better Andreasian Quick links to helpful resources							
Highty Blog Repair source of things fundations, from non-forume amountements to campaigns fips and ricks.	Ebook Library Develoat free PDF looks jam-gacked with ideas, lessons and strategy	Webinars Uppoming and prevented video teanor. Watchtrought, and insight of fundationing type.					
Fight and not set with the set of	Support Center Product riden sets by driving deep into the ord product ridenmention, 74/20 and help topics.	Case Studies Transform to the second and page and tertified noterorth.					

San Diego Gives and Mightycause's support teams are here to help you!

#### **Technical questions?**

 Email Mightycause at <u>support@mightycause.com</u>

Monday - Friday, 6am - 2pm ET

#### **Additional Support Libraries**

- Support.mightycause.com
- mightycause.com/guide





Mightycause Support: support@mightycause.com // Monday - Friday, 6am - 2pm PT